



Heritage Brothers Funeral Services

'The Heritage Family...Funeral Directors since 1934'



Easton Funeral Services

FAMILY OWNED FUNERAL CARE

“My life,
my funeral”

Burleigh Heads • Tweed Heads • Melaleuca



AUSTRALIAN
FUNERAL
DIRECTORS
ASSOCIATION

Proudly 100% Australian Owned

Heritage Brothers Funeral Services

CHAPEL, OFFICE AND FUNERAL ARRANGEMENT CENTRES:



BURLEIGH HEADS
43 Lower West Burleigh Road,
Burleigh Heads Qld 4220

Telephone: (07) 5535 8758
Fax: (07) 5535 7929



MELALEUCA
9394 Tweed Valley Way,
Chinderah NSW 2487

Telephone: 1800 088 484
Fax: (07) 6674 4100

www.heritagebrothers.com.au

Phone for 24 Hour Attention

Easton Funeral Services

CHAPEL, OFFICE AND FUNERAL ARRANGEMENT CENTRE:



16 Florence Street,
Tweed Heads NSW 2485

Telephone: (07) 5599 1500
Fax: (07) 5536 8490

www.eastonfunerals.com.au

The Heritage Family have been Funeral Directors since 1934.

The first Heritage Family Funeral Home opened in Healesville, Victoria, established by Frank 'Spriggy' Heritage. Later, Frank's sons Keith and Robbie opened funeral homes in nearby Lilydale and Croydon. In 2009, the Heritage Family celebrated 75 years of service to families at their time of need.

The Heritage Family pride themselves on providing quality service at affordable prices, always offering you personal service 24 hours a day, 365 days a year and ensuring every family is cared for in the way they deserve.

Wes and Ashley Heritage, grandsons of Frank, opened their first Gold Coast funeral home in October 1997 at Burleigh Heads. Two years later they purchased the well-established Easton Funeral Services at Tweed Heads from Robert Easton.

R. Easton & Son had long served the families of the Tweed district since 1961. In 1999 Wes and Ashley Heritage purchased the funeral home which is now known as Easton Funeral Services and continues to retain its 'family-owned' status.

In 2004, the original Heritage Brothers Funeral Home at Burleigh Heads was rebuilt, with a well-appointed chapel and all the features expected of a modern funeral facility.

The more recent purchase in 2008 of Melaleuca Station and the Beck Family's Melaleuca Funeral Services, incorporating Murwillumbah Funerals, Kingscliff Funeral Services and Tweed Heads Coolangatta Funeral Services, has allowed Heritage Brothers to become a true leader in funeral servicing.

The new Melaleuca Funeral Centre offers fresh style funeral chapels with DVD and audio facilities, and licensed catering in a contemporary café. Memorialisation options in the gardens of this magnificent tranquil location make this facility a complete funeral care centre.

**Heritage Brothers and Easton Funeral Services are
100% Australian Owned.**

**As a third generation Funeral Directing Dynasty, they bring
to the Gold and Tweed Coast many years of Funeral Care
and Experience. By requesting the Heritage Family, you are
ensuring total care, personal attention and honest service.**

total care,
personal
attention and
honest service



Wes Heritage

In over 20 years of funeral directing Wes Heritage has experienced nearly every aspect of funeral care, from the simplest of private ceremonies to state funerals.

He plays an active role in the local community with membership and sponsorship of Rotary International, and local surf, bowls and AFL clubs. Wes has also served as the National President of the Australian Funerals Directors Association (the funeral industry's peak representative body), a role embracing his reputation in the industry and community.

Wes can be contacted on 0417 601 308 or by email wes@heritagebrothers.com.au



a family
tradition of
caring



Ashley Heritage

Ashley has been involved in the funeral industry most of his working life, with experience of his family operated funeral service to large corporate-owned funeral companies.

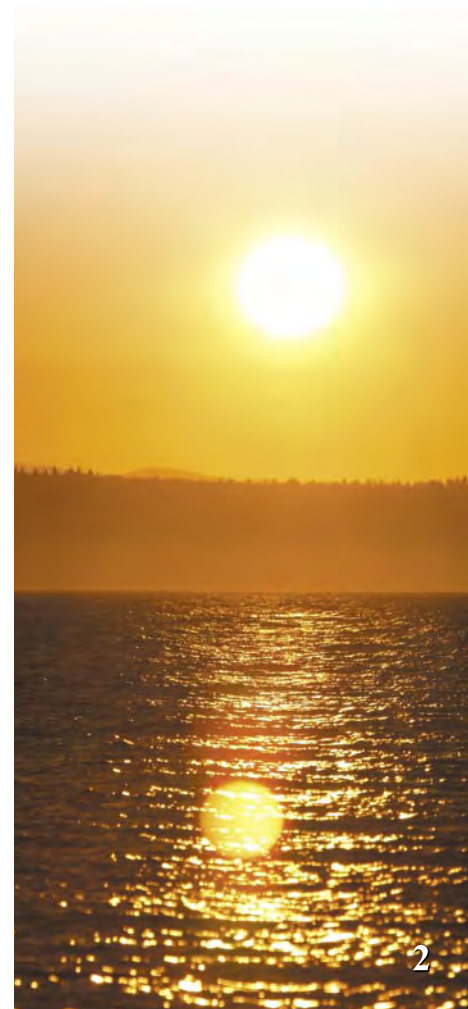
Ashley is also involved and a member of varying local community groups across the Gold Coast and Northern New South Wales Coast.

Ashley can be contacted on 0419 676 570 or by email ashley@heritagebrothers.com.au



Keith Heritage OAM

Keith Heritage is a funeral director with over 40 years experience, with management roles with both family and corporate businesses. He is a past President of the Australian Funeral Directors Association Victorian Division and in 2005 qualified as an Australian Master Funeral Director. In 2002, Keith was awarded the Order of Australia Medal for service to the funeral industry and community. His community service has seen him awarded life memberships from various community groups across the country.



The Funeral Service

The funeral service provides family and friends the opportunity to celebrate the life of a loved one, to show their love and display respect in a meaningful way. For some cultures and religions, the funeral service is a rite of passage. For others, a simple and dignified service will suffice.

Should you require our services, we are available 24 hours a day, seven days a week. When a death occurs at home, your funeral director can be called directly. In the event of a death in a hospital or at a nursing home, staff will first advise the family who then contact the funeral director.

Contacting your funeral director at the soonest opportunity ensures correct procedures are followed, providing comfort and assistance to the family. Conferences for funeral arrangements can be attended at any time, either at your home or at one of our Funeral Centre's offices by appointment.

different
options for
different
needs

Pre-Paid Funeral Plans

Pre-paying for a funeral lets you alleviate two of the biggest burdens to fall to those you leave behind - knowing what your wishes are and paying for the funeral. A pre-paid funeral allows you to decide now what you want regarding your funeral and also to pay at today's price. The cost is fixed forever, leaving your loved ones with no more to pay, ever! Furthermore, your pre-payment is securely lodged with a recognised funeral funds manager, ensuring your invested funds are secure.

Heritage Brothers and Easton Funeral Services offer a selection of Pre-Paid Funeral options. From the choice of investment firms to the payment options available, our staff can help you decide what suits you best and create an installment plan that suits your budget or will accept an immediate lump sum payment. Discussing your Pre-Paid Funeral Plan with Heritage Brothers or Easton Funeral Services is obligation free and can be done at our office or your home.

Pre-Arranged Funeral Plans

Rather than pre-paying for a funeral, you may wish to meet with a Funeral Director and just record your personal details and funeral wishes. This is a responsible way to provide peace of mind for both you and your family. The family is saved the stress of presuming your final wishes and can be comforted in the knowledge they are following your special requests.

A pre-arranged funeral plan is obligation free and no fees are charged for the consultation. However, you should be aware that a pre-arranged plan does not guarantee prices in the future as does a pre-paid plan. Organising a pre-arranged funeral plan is as simple as filling in the details on the following pages or meeting with a Funeral Director in our office or your home. Our staff are always available to discuss your personal needs.



What To Do if Someone Dies

Who Should Be Contacted?

If someone passes away at home or in any other place, the first person who should be contacted is generally a doctor who will either sign a death certificate or make other arrangements in the event that the cause of death is not clear. The next people to contact are, if appropriate, a priest or minister, family and friends, and the funeral director of your choice.

What Services Will The Funeral Director Provide?

The Funeral Director will assist in making all the funeral arrangements. After meeting with your family, they will liaise with a wide range of people and organisations including clergy or celebrant, church, cemetery, crematorium, hospital, doctor, coronial services, newspapers, florist, charity groups, RSL, Masonic Lodge, the Department of Veterans Affairs, Centerlink and the Registrar General.

The funeral director will explain all options to ensure your family is aware of what can be done to make a funeral special and personal. You may wish to audio or video record the service, arrange a viewing, have a pictorial tribute using Powerpoint or DVD, word and place Press Notices or have a dove or butterfly release. The options are endless and the creativity rests with those who own the funeral - your family and, if you help them by planning ahead, you too.

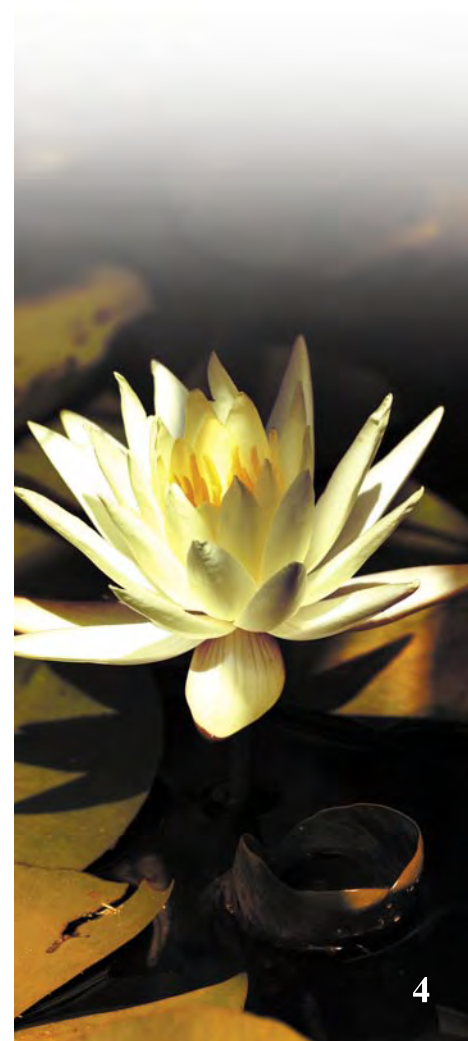
Who Else Needs To Be Informed?

There are a number of people and organisations that will need to be notified about a death. This checklist provides a helpful guide to assist your family.

Checklist

- | | |
|---|--|
| <input type="checkbox"/> Family | <input type="checkbox"/> Death Certificate Application |
| <input type="checkbox"/> Doctor | <input type="checkbox"/> Solicitor |
| <input type="checkbox"/> Funeral Director | <input type="checkbox"/> Australian Taxation Office |
| <input type="checkbox"/> Memorialisation | <input type="checkbox"/> Telephone Companies |
| <input type="checkbox"/> Executor of Will | <input type="checkbox"/> Public Trustee |
| <input type="checkbox"/> Centerlink | <input type="checkbox"/> Medicare |
| <input type="checkbox"/> Banks and other Financial Institutions | <input type="checkbox"/> Electoral Roll |
| <input type="checkbox"/> Accountant | <input type="checkbox"/> Local Authorities / Council |
| <input type="checkbox"/> Landlord | <input type="checkbox"/> Health Funds |
| <input type="checkbox"/> Homecare Nursing | <input type="checkbox"/> Clubs and Organisations |
| <input type="checkbox"/> Meals on Wheels | <input type="checkbox"/> Public Services such as Libraries |
| <input type="checkbox"/> Insurers | <input type="checkbox"/> Dentist |
| <input type="checkbox"/> Hire Purchase Companies | <input type="checkbox"/> Post Office |
| <input type="checkbox"/> Church | <input type="checkbox"/> Life Insurance |
| <input type="checkbox"/> Superannuation Funds | <input type="checkbox"/> Cable TV and Internet Providers |
| <input type="checkbox"/> Employers / Employees | <input type="checkbox"/> Veterans Affairs |

if you have
questions,
contact us
anytime



My Funeral Wishes

Heritage Brothers Funeral Services, Burleigh Easton Funeral Services

Heritage Brothers Funeral Services, Melaleuca

Funeral Venue _____

Burial or Cremation _____

Existing Grave Details or Cremation Deeds _____

Memorialisation Request

Garden Memorial Tree Memorial Water Memorial

Other _____

Celebrant/Clergy _____

Coffin Selection _____

Special Music _____

Favourite Flowers _____

Special Readings _____

RSL Involvement _____

Groups that should be contacted _____

DVD Recording of Service Yes No

DVD Pictorial / Video Presentation Yes No

Catering Yes No

Newspaper Notices

Gold Coast Bulletin Tweed Daily News

Brisbane Courier Mail Sydney Morning Herald

Melbourne Herald Sun Sydney Daily Telegraph

Other (please list) _____

let your
loved ones
know
your wishes

Personal Profile Record

Family Name _____

Given Names _____

Male Female

Place of Birth _____

Date of Birth _____

Religion (if applicable) _____

Date you arrived in Australia (if applicable) _____

Usual Address _____

Suburb _____ Postcode _____

Usual Doctor's Name _____

Phone _____

Occupation in working life _____

Pension Type _____ No # _____

Are you of Aboriginal or Torres Strait Island Origin? _____

Next of Kin

Name _____

Address _____

Phone _____

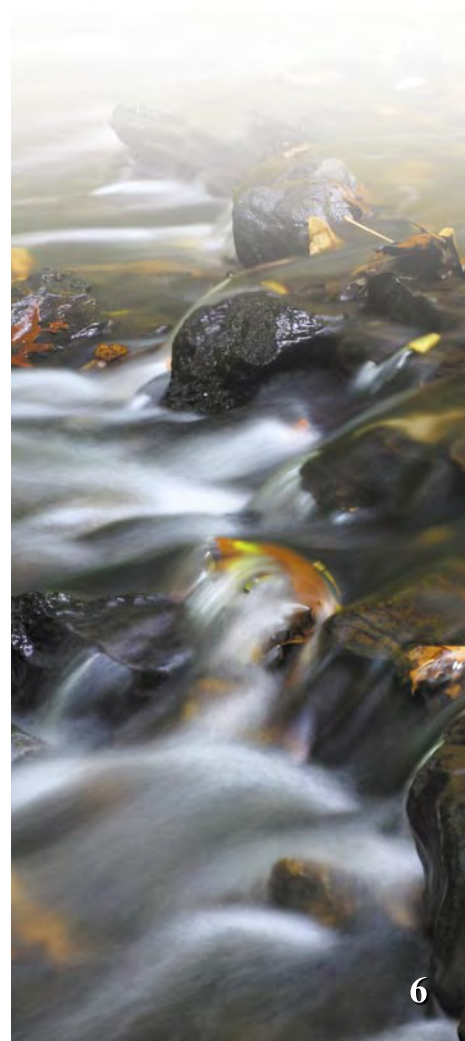
Alternate Next of Kin

Name _____

Address _____

Phone _____

peace of mind
for you
and
your family



Parent's Details

Father's Full Name _____

Father's Occupation _____

Mother's Full Name _____

Mother's Maiden Name _____

Mother's Occupation _____

Marriage Details

Marital Status: (Please tick appropriate Box)

- Married Divorced
 Defacto Never Married
 Separated Widow/Widower

If widowed, date and place of death of spouse _____

First Marriage

Place of Marriage _____

Date of Marriage _____

Name of Spouse _____

Second Marriage

Place of Marriage _____

Date of Marriage _____

Name of Spouse _____

Children

Name	Date of Birth	M/F
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

a personal
history for
future
reference



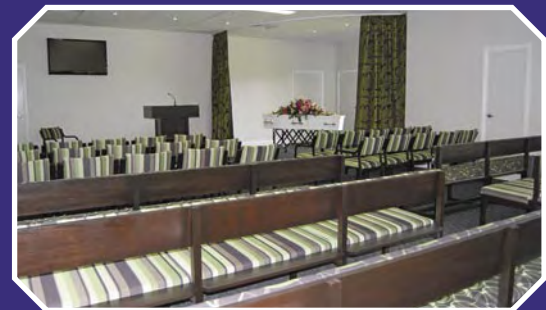


Melaleuca Funeral Centre is located on Tweed Valley Way at Chinderah in Northern New South Wales. This is a short drive from Tweed Heads, Murwillumbah and Kingscliff, and only a 20 minute drive south of Burleigh Heads.

The setting and facilities provide comforting surroundings in an attractive country location, situated on over 5.5 hectares of land, that incorporate a chapel, ample car parking and an on-site food service facility.

Melaleuca Chapel

A contemporary furnished chapel seating up to 100 guests, with French doors overlooking the manicured gardens. Complete with sound system and a plasma TV for DVD presentations during the service.

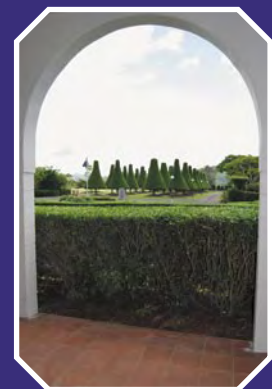


Melaleuca Cafe

A modern café style area, ideal for food and beverage service after the funeral service has taken place. All styles of catering are available for you on request.

Memorial Gardens

Melaleuca offers a lasting opportunity to memorialise a loved one with a tree, garden or water memorial in the grounds, providing a peaceful country locale in which to visit.



**Should you require further copies of this guide,
please contact us.**

Phone for 24 Hour Attention

HERITAGE BROTHERS FUNERAL SERVICES

Burleigh

Chapel, Office and Funeral Arrangement Centre
43 Lower West Burleigh Road, Burleigh Heads, Qld 4220.

Telephone:

(07) 5535 8758

Fax: (07) 5535 7929

Email: enquiries@heritagebrothers.com.au

Melaleuca

Chapel, Office and Funeral Arrangement Centre
9394 Tweed Valley Way, Chinderah, NSW 2484

Telephone:

1800 088 484

Fax: (07) 6674 4100

Email: melaleuca@heritagebrothers.com.au

EASTON FUNERAL SERVICES

Chapel, Office and Funeral Arrangement Centre
16 Florence Street, Tweed Heads, NSW 2485

Telephone:

(07) 5599 1500

Fax: (07) 5536 8490

Email: easton@heritagebrothers.com.au

www.heritagebrothers.com.au

A.C.N. 008 640 377

